

Personal data Collection, Processing, Use and International Transmission Notification

DBS Bank (Taiwan) Ltd Personal data Collection, Processing, Use and International Transmission Notification
(2024.04 Version)

I. Dear Customer,

Since the collection of personal data involves your privacy rights and interests, when DBS Bank (Taiwan) Ltd (hereinafter referred to as the “Bank”) collects your personal data, in accordance with Paragraph 1 of Article 8 of the Personal Data Protection Act (hereinafter referred to as the “Act”), the Bank shall expressly inform you of the following information: (I) the name of the government or non-government agency; (II) the purpose of the collection; (III) the categories of the personal data to be collected; (IV) the time period when, territory where, recipients by whom, and methods by which the personal data is used; (V) the data subject's rights under Article 3 of the Act and the methods of exercising such rights; and (VI) the data subject's rights and interests that will be affected if he/she/it elects not to provide his/her/its personal data.

II. For the purpose of the Bank's collection of your personal data, personal data type as well as the period when, region where, target by whom and method by which the personal data will be used, please refer to the Schedule attached hereto.

III. In accordance with Article 3 of the Act, you are entitled to exercise the following rights with regard to your personal data retained by the Bank:

- (I) Except for the conditions described in Article 10 of the Act, you may make an inquiry, request for review or request for a copy from the Bank; provided, however, that the Bank may collect necessary cost and expense according to Article 14 of the Act.
- (II) You may request for correction or revision of the personal data; provided, however, that according to Article 19 of the Enforcement Rules of the Personal data Protection Act, you are required to provide an explanation on the reason and fact.
- (III) Where the Bank violates the regulations of the Act in the collection, processing or using your personal data, according to Paragraph 4 of Article 11 of the Act, you may request the Bank to delete, to stop collecting, processing or using your personal data.
- (IV) According to Paragraph 2 of Article 11 of the Act, in the event of any dispute regarding the accuracy of the personal data, you may request the Bank to stop processing or using your personal data. However, according to the proviso of said Paragraph, due to the Bank's need for the execution of duties and where such dispute is explained in writing or where a written consent is obtained from you, then such restriction shall not be applicable.
- (V) According to Paragraph 3 of Article 11 of the Act, when the specific purpose of data collection no longer exists or upon expiration of the relevant time period, you may request the Bank to delete, to stop processing or using your personal data. However, according to the provisions of said Paragraph, due to the Bank's need for the execution of duties and where a written consent is obtained from you, then such restriction shall not be applicable.

- IV. To exercise any rights described in the aforementioned Article 3 of the Act, with regard to the exercise method, you may contact the Bank's Customer Service(Consumer Banking Business: 02-6612-9889; Institution Banking Business: 02-6606-0302) or may visit the Bank's website: www.dbs.com.tw for inquiries.
- V. You may choose freely whether or not to provide relevant personal data and the type of personal data you wish to provide. However, in the event that the personal data or type of personal data you refuse to provide is the required information for the Bank's service review or operation, then the Bank may not be able to perform the necessary service review or operation, such that relevant services cannot be provided to you or better services cannot be provided to you. We appreciate your understanding.

Furthermore, please be aware that the content of the obligation in this Notification has been disclosed on the Bank's website (www.dbs.com.tw), and it is a supplementary disclosure only and shall not be treated to replace other personal data use terms and conditions established between you and the Bank, and shall not affect other relevant agreements between you and the Bank. In case of any discrepancy between the other personal data use terms and conditions with the Bank and the content of this Notification, the content of this Notification shall prevail. The Bank shall have the right to revise this Notification according to relevant laws or depending upon the situations, and may also use the methods of oral, writing, telephone, text message, e-mail, fax, electronic document or other method capable of allowing you to understand or to become aware of (including but not limited to providing a website link indicating the content of the Notification via the aforementioned methods) the revised content. Please carefully review the content of the revised Notification when you receive it.

Schedule

Description of Specific Purpose			Type of Personal data Collected	Period of Personal data Use	Region of Personal data Use	Target of Personal data Use	Method of Personal data Use
Business Type	Business Specific Purpose	Common Specific Purpose					
I. Deposit and Remittance Business	022 Foreign exchange business 036 Deposit and remittance business 067 Credit card, cash card, debit card or electronic voucher business 082 Consolidated management regarding the deposit and lending business 112 Bill exchange business 166 Securities, futures, securities investment trust and consulting related business 181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents (such as collection of various deposits, general outward and inward remittance, other relevant businesses approved by the central competent authority)	040 Marketing (including marketing business of the Bank and joint marketing, collaborative promotion with a third party) 059 Collection, processing and use performed by financial service enterprise according to regulatory requirements and domestic/foreign official agency supervisory requirements 060 Financial dispute resolution 061 Financial supervisory, management and inspection 063 Collection, processing and use of personal data of natural person performed by non-official agency based on the legitimate purposes 069 Contract, matters similar to contract or other legal relationship management 090 Consumer/ customer management and service 091 Consumer protection 098 Business and technology information 104 Account management and credit trading business 136 Information (communication) and database management 137 information security and management 157 Survey, statistics and research analysis 177 Other financial management business	Name, ID./Uniform Business No. or Passport No., gender, birth date, nationality, household registration information, communication method, telephone number, e-mail address, family status, educational background, nature of work, salary, biometric data, insurance data, the accounts opened with the Bank and the number of times the account has been set as the designated transfer-in account, designated account status (including but not limited to watch-listed accounts, derivative watch-listed accounts, etc.) and other details as described in the content of relevant service applications or contracts. Your personal data	I. Duration of specific purpose, or II. Preservation period specified according to relevant laws (such as the Business Entity Accounting Act, etc.) or preservation period necessary for the execution of businesses or preservation period according to individual contract information. (whichever is longer shall prevail), or III. Preservation period necessary for the Bank to perform duties or businesses (including but not limited to the sales and marketing of the Bank or collaborative promotion, joint marketing, etc. purposes between the Bank and others), or IV. A longer period further agreed by you in writing (whichever is longer shall prevail).	The domestic and foreign location of the use target listed in the field of "Personal data use target" on the right.	I. The Bank and entrusted institutions by the Bank to handle affairs. II. The Bank and domestic and foreign affiliates of the Bank, parent of the Bank, any subsidiaries, affiliates and offices or branches in any location. III. Other business related institutions (such as: correspondent bank, settlement bank, agency bank, Joint Credit Information Center, National Credit Card Center, Financial Ombudsman Institution, Taiwan Clearing House, Financial Information Service Co., Ltd., Taiwan Stock Exchange, Taiwan Futures Exchange, Taipei Exchange, Taiwan Depository & Clearing Corporation, credit guarantee institution, credit card international organization, order receipt institution and contracted stores, credit rating institution, Non-Life Insurance Association of the R.O.C., Life Insurance Association of the R.O.C., Taiwan Insurance Institute, Taiwan Insurance Guaranty Fund, Taiwan Residential Earthquake Insurance Fund, Motor Vehicle Accident Compensation Fund, Institute of Financial Law and Crime Prevention, Trade Van, National Health Insurance Administration, professional consultant, parties providing professional consultation or	Use of automated machines or other non-automated use method complying with the personal data protection related laws.
II. Loan Business	022 Foreign exchange business 067 Credit card, cash card, debit card or electronic voucher business 082 Consolidated management regarding the deposit and lending business 088 Loan approval and credit extension business 106 Loan business 111 Bills business 126 Creditor's right discount and purchase business 154 Credit checking 181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents (such as bills discount commercial bill acceptance, issuance of domestic letter of credit, guaranteed issuance of corporate bonds, handling of domestic guarantee business, other relevant businesses approved by the central competent authority)	182 Other consultations and consulting service In addition to the aforementioned common specific purposes, according to the "Specific Purpose and Classification of Personal data of the Personal data Protection					
III. Credit Card business	022 Foreign exchange business 067 Credit card, cash card, transfer card or electronic voucher business 082 Consolidated management regarding the deposit and lending business 085 Emergency assistance for citizens traveling abroad 088 Loan approval and credit-extension business						

	106 Loan business 154 Credit checking 181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents (such as: credit card issuance and order receipt business, relative or third party repayment business, credit card contracted store risk management business, etc.)	Act” announced by the Ministry of Justice, it describes the actual handling and providing of businesses, accounts or services of the Bank to you, and the specific purposes and codes that may be involved are as follows. However, the specific purpose of actual collection shall still be based on relevant businesses, accounts or services between you and the Bank:	collected by the Bank is described in detail according to the “Specific Purpose and Classification of Personal Data of the Personal Data Protection Act” announced by the Ministry of Justice. However, the personal data actually collected shall still be based on the personal data actually connected for relevant services., accounts or services between you and the Bank as well as from you or a third party (such as: Joint Credit Information Center).			other services to the Bank, insurance companies or insurance brokers having business dealings with the Bank, insurance agents, individuals having actual or potential participation in the contract rights and/or obligations between you and the Bank or parties subject to assignment, bearing or transfer (including the aforementioned agents and consultants), parties planning to transfer/purchase asset and liability/merger and other parties planning to perform similar transactions with the Bank, investors (or potential investors) of the asset securitization transactions (or transactions of generally equivalent economic benefits) initiated by the Bank, arrangement institutions, entrusted institutions or other relevant personnel, recipients of international personal data transmission not restricted by the central competent authority for business objectives, other institutions having business dealings with the Bank, institutions cooperatively providing services to you).
IV. Outward Remittance Business	022 Foreign exchange business 036 Deposit and remittance business 082 Consolidated management regarding the deposit and lending business 088 Loan approval and credit extension business 106 Loan business 154 Credit checking 181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents (such as financial derivatives business, handling of export foreign exchange, import foreign exchange, general outward and inward remittance, foreign exchange deposit, foreign currency loan, guarantee business of foreign currency guaranteed payment, handling of foreign currency margin trading business, other relevant businesses approved by the central competent authority)	013 Public Relationship 014 Public servant property declaration, conflict of interest recusal and political donation affairs 037 Registration of securities and securities holder 081 Personal data legal transaction business 032 Criminal record management 122 Appeal and administrative remedy 052 Legal entity or organization’s internal management on shareholders, members (including representatives designated by shareholders, members), directors, supervisors, executive director, executive supervisor or other members’ list	(I) Identification Type C001 to C003 (such as name, telephone, bank account or credit card number, ID/Uniform Business No. etc.) (II) Characteristic Type C011 to C014 (such as your age, gender, birth date) (III) Family			IV. Agencies with authority according to the laws or financial supervisory agencies (including but not limited to R.O.C. or foreign government agencies, competent authorities, supervisory agencies, taxation agencies, juridical agencies, arbitration tribunal, dispute resolution institution or other parties designated by the competent authorities).
V. Securities Business	111 Bills business 044 Investment management 082 Consolidated management regarding the deposit and lending business 088 Loan approval and credit extension business 106 Loan business 154 Credit checking 068 Trust business 094 Property management 166 Securities, futures, securities investment trust and consulting related business 181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents (such as investment in securities, handling of government bond dealing business, corporate bond and financial bond dealing business, acting as bond and stock issuance certifier, handling of bond underwriting business, handling of securities	150 Assistive and administrative support management 158 Students (trainees) (including graduates, completion) data management 116 Access security management 121 Overseas Chinese data management 119 License issuance and registration 160 Certificate business management 097 Pension fund and pension management 176 Other collections, processing and use of personal data of natural person based on legitimate purposes 177 Other financial management				V. Targets agreed by you (such as companies performing joint sales and marketing with the

	issuance/registration/transfer and dividend and bonus issuance affairs, provide consulting business for securities issuance/raising, concurrent operation of securities investment consulting business, act as trustee for bond issuance, concurrent operation of fixed-income securities proprietary business, handling of agency for trading of foreign bonds business, handling of bond dealing business, other relevant business's approved by the central competent authority, etc.)	business 077 Reservation, accommodation registration and ticket purchase business 129 Accounting and relevant business 127 Fund raising (including public welfare fund raising business) 173 Other public agency's supervisory and management for business objectives 113 Petition, appeal and complaint case handling 148 Internet shopping and other e-commerce business 152 Advertisement and commercial activity management 007 Real estate business 109 Education or training administration 078 Planning, control evaluation and other evaluation management 058 Social service or social work 168 Passport, certification or document certificate handling 031 National health insurance, labor insurance, farmer insurance, national pension insurance, or other social insurance 025 Crime prevention, criminal investigation, execution, correction, protective decision, criminal victim protection or after-care protection affairs Airline corporate/hotel group mileage point conversion Corporate card sales consumer information satisfaction survey or customer related questionnaire Procedure for Know Your	status C021 to C024 (such as whether you are married, name of spouse) (IV) Social status C031 to C041 (such as your home and facility, passport, travel detail, occupation, driver license, home address, property information, work permit document, resident certificate document, personal consumption mode) (V) Education, examination, technique or other professionals C051 to C054 (such as your educational background, graduate school, expertise) (VI) Employment status C061 to C064 and C066 to C068 (such as your employer,			Bank or exchanging the use of customer information, companies performing cooperative promotion business with the Bank).	
VI. Wealth Management Business	022 Foreign exchange business 036 Deposit and remittance business 044 Investment management 068 Trust business 082 Consolidated management regarding the deposit and lending business 166 Securities, futures, securities investment trust and consulting related business 094 Property management 154 Credit checking 181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents (such as financial derivatives business, monetary trust, monetary bond and its collateral trust, securities trust, real property trust, superficies right trust, entrusted custody securities investment trust fund, non-discretionary money trust investment of foreign securities and domestic securities investment trust fund, other relevant business's approved by the central competent authority, etc.)						
VII. Insurance Agency Business	065 Insurance brokerage, agency, notarization business 001 Life insurance 093 Property insurance 020 Agency and brokerage business 066 Insurance commission 181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents						

<p>VIII. Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents, or other relevant businesses approved by the central competent authority</p>	<p>181 Other businesses in compliance with business items or businesses registered in corporate registration or those specified in Articles of Incorporation or constitutional documents (such as financial derivative business approved by competent authority, trust business, underwriting with best efforts of government bonds/treasury bonds/corporate bonds and stocks, handling of custody and warehouse business, commissioned sale of gold/gold coins and silver coins, business approved according to the Trust Enterprise Act, government bond dealing business, handling of rental of safe deposit box business, handling of custody business, commissioned sale of commemorative coin, financial consulting business related to financing business, gold passbook business, electronic financial business, agency collection business, joint marketing or collaborative promotion business and other relevant business's approved by the central competent authority))</p>	<p>Customers Risk Management Anti-money laundering, crime, prevention of fraud, investigation and management Cooperating with terrorist investigation and economic sanction, actions for preventing and suppressing aids to terrorist activities, organization and members thereof Tax declaration according to request of the government of R.O.C or governments of foreign countries Performing outsourcing operations Litigation, non-litigation, arbitration or other affairs for the purpose of resolving conflicts Transactions of transfer of credit/debt, merger or similar transactions or asset securitization</p>	<p>job title and salary) (VII) Financial details C081 to C089 and C091 to C094 (such as your total income, insurance type, insurance coverage, insurance amount, insurance period, maturity date, premium, insurance compensation, total income, loan, foreign exchange transaction record, credit limit and bill credit) (VIII) Business information C101 to C103 (such as the type of your business operation.) (IX) Health and others C111, C114 to C116, C118, C119 (such as your medical treatment and diagnosis record) (X) Other various information C131 to C133 (such as e-mail not categorized and unclassified information)</p>				
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