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星展環星匯GlobeSend台灣管轄附約修訂公告 Amendment to Taiwan Jurisdiction Schedule For GlobeSend

親愛的客戶，您好：

本行擬修改現行使用之星展環星匯「GlobeSend台灣管轄附約」，主要更新GlobeSend台灣管轄附約之【開戶條件新增透過個人化資料自主運用 (MyData) 平臺進行資料串接、2.6 本行面對面(臨櫃)服務、5.1 電子通訊及電子簽章、5.2 視訊服務條款、附錄A 數位存款帳戶類型和交易限制、附錄B GlobeSend帳戶與一般實體存款帳戶之異同以及附錄C 星展環星匯(GlobeSend)帳戶各項服務手續費收費標準表】，本次更新之內容於本次變更生效日後將取代之前不同版本的有關約定書。

詳細修訂及增訂內容請參考以下修正對照表，變更後之條款將於2026年7月27日起生效。若您不同意本次變更，得於生效日前隨時以書面通知本行終止帳戶往來關係及GlobeSend條款及細則與GlobeSend台灣管轄附約，並配合本行辦理終止手續；倘您於上述生效日後繼續使用您於本行之任何帳戶者，將視為您已同意並接受本次變更。

本次修訂內容詳如下列修訂比較表，為保障您的權益，請您撥冗閱讀，若您有任何疑問，歡迎您致電星展環星匯專屬客服團隊+886-2-6602-0500 洽詢。

Dear Customer,

We hereby update the Taiwan Jurisdiction Schedule For GlobeSend, with the main revision areas of **[Account Opening requirements include data integration via the MyData platform, 2.6. Our Face-to-Face Services, 5.1.Electronic Correspondence and Signatures, 5.2. Video Service Terms, Appendix A Type of Digital Deposit Account and Transaction Limit, Appendix B Differences between GlobeSend Accounts and Regular corporate deposit accounts, and Appendix C DBS Bank (Taiwan) Ltd (DBU) GlobeSend Account Standard Tariff]**. After the effective date of the amendment, the amended terms and annexes will supersede and replace any relevant terms and conditions adopted earlier.

The content of the aforesaid amendment is attached as below table for your reference, which will be effective on July 27, 2026. If you disagree with any changes we made, you may terminate the “GlobeSend Terms and Conditions” and “Taiwan Jurisdiction Schedule For GlobeSend” and close your account by giving us a notice in writing before the effective date; if you continue to use any of your accounts after the effective date of the amendment, you are deemed to have agreed with the amendment.

The details of the comparison between the original and revised terms are attached as below table. Please read the amendment carefully to safeguard your right. Shall you have any questions on the announcement, please feel free to contact DBS GlobeSend Team at +886-2-6602-0500 and we shall be happy to help you.



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星展環星匯 GlobeSend 台灣管轄附約修訂公告

■ 中文版:

修訂項目	新修訂條文	現行條文
開戶條件新增透過個人化資料自主運用 (MyData) 平臺進行資料串接	GlobeSend 台灣管轄附約 (非個人戶) 本文件係現行 GlobeSend 條款及細則 (「GlobeSend 條款」) 中提及的當地管轄附約，於星展(台灣)商業銀行股份有限公司向貴客戶提供 GlobeSend App 及 GlobeSend 帳戶時適用。 貴客戶瞭解並確認，當貴客戶點擊「同意」即表示： (a) 貴客戶已閱讀 GlobeSend 條款及本台灣管轄附約的條款，並同意遵守此等條款；且 (b) 貴客戶同意以電子方式申請 GlobeSend App 上提供的任何服務 (包括但不限於申請 GlobeSend 帳戶) 及簽訂任何相關協議或條款，此包括同意任何文件、指示及通訊得以電子文件的形式提供，並使用電子簽章或依安控基準、相關主管機關就此所發布法令及中華民國銀行商業同業公會全國聯合會就此所訂定之自律規範、範本及指引中所允許的任何電子方式辦理。貴客戶亦同意使用網路進行電子文件及電子簽章傳送及接收。(以下條文的定應適用於貴客戶透過個人化資料自主運用 (MyData) 平臺(以下稱「MyData 平臺」)進行資料串接，以自然人憑證及工商憑證，並採視訊進行身分驗證者) 前述電子方式包括但不限於透過 MyData 平臺進行資料串接、使用視訊會議服務，以及使用工商憑證驗證企業身分及簽署，自然人憑證驗證貴客戶身分及簽署等方式。 1. GlobeSend 帳戶開戶條件 1.1. 除 GlobeSend 條款第 2 條 (GlobeSend 帳戶開戶條件) 所規定的資格及要求外，貴客戶另同意： (a) 貴客戶得向本行申請一個 GlobeSend 帳戶。 (b) 貴客戶應為依據法律登記或設立的公司、組織或團體，且貴客戶之負責人為具中華民國國籍之成年自然人。 1.2. 客戶盡職調查所需要資訊 (a) 貴客戶須提供本行所要求之文件及資訊，以便本行審查貴客戶的申請，並對貴客戶及貴客戶的負責人、高階管理人員及實質受益人進行客戶盡職調查。 (b) 貴客戶及貴客戶的負責人／董事、監察人、代表人、股東、實益受益人、經理人及員工 (「代表人」) 同意本行得向財團法人金融聯合徵信中心 (「聯徵中心」)、財金資訊股份有限公司、內政部、經濟部、司法院及其他金融機構、信用機構或政府機關申請與貴客戶或貴客戶代表人相關的資料，如「Z21 國民身分證領補換資料查詢驗證」及「Z22 通報案件紀錄及補充註記資訊」等。 (c) (以下條文的定應適用於貴客戶透過 MyData 平臺進行資料串接，以自然人憑證及工商憑證，並採視訊進行身分驗證者) 為完成客戶盡職調查及身分驗證，貴客戶及貴客戶的負責人同意本行得透過 MyData 平臺串接資料，視訊會議方式或本行認為必要的其他電子方式，做為申請開立 GlobeSend 帳戶之相關證明文件及身分驗證方式。 (d) 若本行認為有必要，或者有任何其他原因導致貴客戶無法透過網路或上述電子方式開立 GlobeSend 帳戶，本行得要求貴客戶以面對面方式親自申請。 (e) 當貴客戶或貴客戶負責人的身分資訊發生任何變更或貴客戶收到本行的要求時，貴客戶須向本行提供所有必要及本行所要求的資訊及文件。	GlobeSend 台灣管轄附約 (非個人戶) 本文件係現行 GlobeSend 條款及細則 (「GlobeSend 條款」) 中提及的當地管轄附約，於星展(台灣)商業銀行股份有限公司向貴客戶提供 GlobeSend App 及 GlobeSend 帳戶時適用。 貴客戶瞭解並確認，當貴客戶點擊「同意」即表示： (a) 貴客戶已閱讀 GlobeSend 條款及本台灣管轄附約的條款，並同意遵守此等條款；且 (b) 貴客戶同意以電子方式申請 GlobeSend App 上提供的任何服務 (包括但不限於申請 GlobeSend 帳戶) 及簽訂任何相關協議或條款，此包括同意任何文件、指示及通訊得以電子文件的形式提供，並使用電子簽章或依安控基準、相關主管機關就此所發布法令及中華民國銀行商業同業公會全國聯合會就此所訂定之自律規範、範本及指引中所允許的任何電子方式辦理。貴客戶亦同意使用網路進行電子文件及電子簽章傳送及接收。 1. GlobeSend 帳戶開戶條件 1.1. 除 GlobeSend 條款第 2 條 (GlobeSend 帳戶開戶條件) 所規定的資格及要求外，貴客戶另同意： (a) 貴客戶得向本行申請一個 GlobeSend 帳戶。 (b) 貴客戶應為依據法律登記或設立的公司、組織或團體，且貴客戶之負責人為具中華民國國籍之成年自然人。 1.2. 客戶盡職調查所需要資訊 (a) 貴客戶須提供本行所要求之文件及資訊，以便本行審查貴客戶的申請，並對貴客戶及貴客戶的負責人、高階管理人員及實質受益人進行客戶盡職調查。 (b) 貴客戶及貴客戶的負責人／董事、監察人、代表人、股東、實益受益人、經理人及員工 (「代表人」) 同意本行得向財團法人金融聯合徵信中心 (「聯徵中心」)、財金資訊股份有限公司、內政部、經濟部、司法院及其他金融機構、信用機構或政府機關申請與貴客戶或貴客戶代表人相關的資料，如「Z21 國民身分證領補換資料查詢驗證」及「Z22 通報案件紀錄及補充註記資訊」等。 (c) 若本行認為有必要，或者有任何其他原因導致貴客戶無法透過網路開立 GlobeSend 帳戶，本行得要求貴客戶以面對面方式親自申請。 (d) 當貴客戶或貴客戶負責人的身分資訊發生任何變更或貴客戶收到本行的要求時，貴客戶須向本行提供所有必要及本行所要求的資訊及文件。
2.6 本行面對面(臨櫃)服務	本行面對面(臨櫃)服務 如果本行認為有必要，對於某些服務或申請(包括但不限於變更帳戶資料、結清帳戶、改匯申請、退匯申請等)，本行得要求貴客戶面對面(臨櫃)由負責人親自辦理，並出示必要的身分證件供本行查驗。(以下條文的定應適用於透過 MyData 平臺進行資料串接，以自然人憑證及工商憑證，並採視訊進行身分驗證者) 貴客戶面對面(臨櫃)辦理 GlobeSend 帳戶必要業務(包括但不限於變更帳戶資料及結清帳戶、改匯申請、退匯申請等)，須由負責人親自辦理，並需出示相關身分證明文件供本行查驗(包括但不限於負責人及實質受益人及身分證件及公司變更事項登記表) 主管機關核准商業登記核准函) 核對無誤後留存影本。	本行面對面(臨櫃)服務 如果本行認為有必要，對於某些服務或申請，本行得要求貴客戶面對面(臨櫃)親自辦理，並出示必要的身分證件供本行查驗。貴客戶就 GlobeSend 帳戶辦理匯業務限結清帳戶業務，並且於申辦時需出示相關身分證明文件，供本行核對無誤後留存影本。
5.1 電子通訊及電子簽章	5.1. 電子通訊及電子簽章⁴⁰ (a) 關於 GlobeSend 條款第 6.1 條 (「電子通訊及電子簽章」) 其中提及的電子通訊及電子簽章應包括本台灣管轄附約第 13 條中定義的「電子文件」及「電子簽章」。⁴⁰ (b) 除 GlobeSend 條款第 6.1 條 (「電子通訊及電子簽章」) 之規定外，在法律允許的最大範圍內，貴客戶同意任何文件、指示及通訊得以電子文件的形式提供，並使用電子簽章或依安控基準、相關主管機關就此所發布法令及中華民國銀行商業同業公會全國聯合會就此所訂定之自律規範、範本及指引中所允許的任何電子方式辦理。電子文件及電子簽章應採用本行決定或接受的形式，例如，本行可指示貴客戶使用指定的電子簽章平台生成及／或認證電子文件及／或電子簽章，或工商憑證及自然人憑證，並輔以視訊驗證及 MyData 平臺資訊串接。⁴⁰	5.1. 電子通訊及電子簽章 (a) 關於 GlobeSend 條款第 6.1 條 (「電子通訊及電子簽章」) 其中提及的電子通訊及電子簽章應包括本台灣管轄附約第 13 條中定義的「電子文件」及「電子簽章」。 (b) 除 GlobeSend 條款第 6.1 條 (「電子通訊及電子簽章」) 之規定外，在法律允許的最大範圍內，貴客戶同意任何文件、指示及通訊得以電子文件的形式提供，並使用電子簽章或依安控基準、相關主管機關就此所發布法令及中華民國銀行商業同業公會全國聯合會就此所訂定之自律規範、範本及指引中所允許的任何電子方式辦理。電子文件及電子簽章應採用本行決定或接受的形式，例如，本行可指示貴客戶使用指定的電子簽章平台生成及／或認證電子文件及／或電子簽章。
5.2 視訊服務條款	視訊服務條款 (a) 本行就視訊服務使用等相關事項所訂立本條視訊服務條款(下稱「本視訊服務條款」)，經貴客戶使用自己的電腦或行動裝置之視訊設備，透過本行指定之視訊軟體(例如 Webex) 確認加入視訊會議後，即表示貴客戶已於合理時間內審閱，且同意接受本視訊服務條款之全部的定條款，確認承擔由此產生的一切責任。貴客戶同意本行保有驗證及核准與否之權利。 (b) 使用方式暨同意事項： (一) 視訊服務係指貴客戶利用各種電腦或行動之視訊設備(指行動裝置搭載開版式作業系統，可進行資料及軟體程式的輸入、存取及擴充等功能，例如智慧型手機、平板電腦等)連結網路，透過視訊會議進行身分驗證之金融服務。 (二) 貴客戶接受且同意本視訊服務條款並使用視訊服務時，即表示貴客戶同意本行得根據貴客戶或其負責人之身分證明資料，留存於本行之資料，或透過 MyData 平臺提供之資料、自然人憑證及工商憑證進行身分驗證，及其他開戶時需驗證之公司資料，以確保貴客戶使用安全。貴客戶亦知悉並同意，當 GlobeSend App 因故無法使用時，無論貴客戶開戶時採何種身分驗證方式，本行得透過本視訊服務條款約定之視訊服務核驗貴客戶及其負責人之身分以完成 GlobeSend 帳戶相關服務(包括轉帳及匯款交易)，如不同意上開身分驗證方式及視訊服務，請勿開啟使用視訊服務。 (三) 為保障貴客戶權益，請詳細閱讀本行之個人資料蒐集、處理、利用告知事項。貴客戶同意本行得為完成交易指示、客戶盡職調查、身分驗證或其他本行認為必要之目的，以電話錄音或錄影方式留存所有服務或交易紀錄及談話、視訊影像內容，且該錄音或錄影紀錄之意思表示對貴客戶均具有拘束力。 (c) 貴客戶同意遵守以下注意事項：(一) 電腦及行動裝置之視訊設備使用時，網路訊號及品質，不在本行負責範圍之內。貴客戶應自行負擔傳輸設備及其相關費用。(二) 使用本視訊服務如遇爭議(包括但不限於貴客戶所持裝置之異議或設定錯誤等)時，將以本行電腦系統紀錄及認定之資訊為主。(三) 若貴客戶對視訊服務及服用內容有疑問，請洽本行客戶服務專線 (+886) 02-6602 0500。 (d) 服務項目：貴客戶於視訊服務時間內完成身分驗證後，即可使用本視訊服務於本行經核准使用視訊服務所進行之其他交易或服務。前述交易或服務亦包括於 GlobeSend App 因故無法使用時，無論貴客戶開戶時採何種身分驗證方式，本行得透過本視訊服務條款約定之視訊服務核驗貴客戶身分，以完成 GlobeSend 帳戶相關服務(包括轉帳及匯款交易)。貴客戶瞭解上述服務之啟用與否將依服務實際上线之日而定，各項服務申請結果將以本行相關規定審核為準。 (e) 視訊服務之效力：貴客戶同意本行提供的相關服務項目屬於未經貴客戶事先同意之非以有形媒介提供之數位內容或一般提供視為完成之數位服務，故該類消費者保護法第 19 條所、現稱輸入之適用。 貴客戶應自行負擔使用視訊服務，並可安裝防病毒軟體保障行動裝置之安全；另請勿任意破壞電腦或行動裝置 (越獄或 Root) 與他人共用裝置及慎防駭客攻擊以確保帳戶安全。若懷疑有第三人冒用或盜用視訊服務時，貴客戶應立即通知本行停止使用本視訊服務並採取防範之措施；如因第三人冒用或盜用本視訊服務所致損害，貴客戶應自行負責，倘致本行受有損害時，貴客戶亦應負賠償之責，如因貴客戶的詐欺行為或其他不法目的而使用本視訊服務，導致本行或第三人受有損害，貴客戶應負一切法律責任，包括但不限於損害賠償責任。 (f) 視訊服務之停止與更改：倘因法令變更、主管機關命令或有其他正當事由，本行得於公告後，變更、停止或終止本視訊服務各項服務內容。	無



附錄C
星展環星匯
(GlobeSend)
帳戶各項服
務手續費收
費標準表

*「星環星匯 (GlobeSend) 帳戶」是指貴客戶透過 **GlobeSend App** 在本行開立或設定的數位存款帳戶。

*開用新臺幣或美元帳戶扣款，何時轉換為**指定之17個幣別**，且匯出幣別均與當地法定貨幣，未涉及換匯仍將依規定收取手續費。本行保留隨時修改、取消、暫停或終止活動之權利，並有活動最終解釋權及決定權。

備註1：任何手續費之修訂、增訂或刪除皆依本行最新公告為準，其於手續費收費標準維持不變。

備註2：各項服務手續收費標準若有中、英文不一致的情形，以中文為準。

*「星展環星匯 (GlobeSend) 帳戶」是指客戶透過 GlobeSend App 在本行開立或設定的數位存款帳戶。



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			• 指定國家(不包含日本):		
			• 指定幣別(不包含日圓 JPY):		
			• 指定幣別(不包含日圓 JPY):		

國家名稱			歐元區*1		
美國	歐元區*1	中國	安道爾	瓜德羅普	馬賽地
新加坡	香港	馬來西亞	奧地利	希臘	荷蘭
英國	澳洲	加拿大	奧蘭群島	克羅埃西亞	聖皮埃爾和密克隆群島
瑞士	紐西蘭	越南	比利時	愛爾蘭	葡萄牙
泰國	印尼	菲律賓	聖巴瑟米	義大利	留尼旺
丹麥	韓國		塞浦路斯	立陶宛	斯洛維尼亞
			德國	盧森堡	斯洛伐克
			愛沙尼亞	拉脫維亞	聖馬力諾
			西班牙	摩納哥	法屬南部領地
			芬蘭	庫山共和國	梵蒂岡
			法國	聖馬丁 (法屬部分)	科索沃
			法屬圭亞那	馬提尼克	馬約特

國家	貨幣	交易限額 (依付款貨幣計算，且不得超過等值新臺幣三倍萬元)
美國	美元	100,000
歐元區*1	歐元	90,000
新加坡	新加坡幣	130,000
香港	港幣	760,000
英國	英鎊	70,000
中國	離岸人民幣	710,000
澳洲	澳幣	150,000
加拿大	加幣	130,000
瑞士	瑞士法郎	80,000
紐西蘭	紐幣	160,000
泰國	泰銖	49,999
印尼	印尼盾	1,492,970,000
馬來西亞	馬來西亞令吉	450,000
菲律賓	菲律賓比索	490,000
越南	越南盾	2,352,030,000
丹麥	丹麥克朗	670,000
韓國	韓圓	134,500,000

國家	貨幣	交易限額 (依付款貨幣計算，且不得超過等值新臺幣三倍萬元)
美國	美元	100,000
歐元區*1	歐元	90,000
新加坡	新加坡幣	130,000
香港	港幣	760,000
英國	英鎊	70,000
中國	離岸人民幣	710,000
澳洲	澳幣	150,000
加拿大	加幣	130,000
瑞士	瑞士法郎	80,000
紐西蘭	紐幣	160,000
泰國	泰銖	500,000
印尼	印尼盾	1,492,970,000
馬來西亞	馬來西亞令吉	450,000
菲律賓	菲律賓比索	490,000
越南	越南盾	2,352,030,000

星展(台灣)商業銀行股份有限公司 敬啟

公告日期：2026/07/20

生效日期：2026/07/27



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Content of the amendment to Taiwan Jurisdiction Schedule For GlobeSend

■ English Version:

Amendment Item(s)	Revised Provision(s)	Existing Provision(s)
Account Opening requirements include data integration via the MyData platform	Taiwan Jurisdiction Schedule For GlobeSend (Non-Individual Customers) This is a Local Jurisdiction Schedule as referred to in the prevailing GlobeSend Terms and Conditions (the "GlobeSend T&C"). It will apply when DBS Bank (Taiwan) Ltd. provides you with the GlobeSend App and your GlobeSend Account. You acknowledge and confirm that when you click "Agree", it means that:(a) you have read the GlobeSend T&C and the terms of this Taiwan Jurisdiction Schedule ("Schedule"), and agree to comply with these terms; and(b) you agree to apply for any services available on the GlobeSend App (including but not limited to applying for a GlobeSend Account) and enter into any relevant agreements or terms and conditions using electronic forms. This includes any documents, instructions, and correspondence may be presented in Electronic Records and executed using Electronic Signatures or any electronic methods permitted by the Security Control Standard, any rulings issued by competent authorities and the self-disciplined rules, templates and guidelines promulgated by the R.O.C. Bankers Association. You also agree to use the Internet for the transmission and receipt of Electronic Records and Electronic Signatures. (the following provisions apply only where you connect and transmit information through the MyData Platform, authenticate using a Citizen Digital Certificate and a Business Entity Certificate, and complete identity verification through video conferencing.) Such electronic means include, without limitation, information transmission through the MyData Platform, the use of video conferencing services, the use of a Business Entity Certificate to verify the identity of the legal entity and execute documents, and the use of a Citizen Digital Certificate to verify the identity of the responsible person and execute documents. 1. How do I Make Transactions on my GlobeSend Account? 1.1. In addition to the qualifications and requirement set forth in clause 2 of the GlobeSend T&C, you further agree that: (a) You can apply for only one GlobeSend Account with us. (b) You must be a company, organization or entity incorporated or established under the Laws, and all responsible persons and beneficial owners must be natural persons who are R.O.C. Nationals of full age. 1.2. <u>What we need from you for customer due diligence</u> (a) You are required to provide documents and information we request for us to review your application and conduct customer due diligence on you and your responsible person, senior management and beneficial owners. (b) You and your responsible person/directors, supervisors, representatives, shareholders, beneficial owners, officers and employees (the "Representatives") agree that we may apply to the Joint Credit Information Centre (the "JCIC"), Financial Information Service Corporation, the Ministry of the Interior, the Ministry of Economic Affairs, Judicial Yuan and other financial institutions, credit agencies or government authorities for information relating to you or your Representatives, such as the "Z21 National ID Card Replacement Information Enquiry Verification" and "Z22 Reporting of Case Records and Supplemental Remark Information". (c) (The following provisions apply only where you connect and transmit information through the MyData Platform, authenticate using a Citizen Digital Certificate and a Business Entity Certificate, and complete identity verification through video conferencing.) For the purpose of conducting customer due diligence and identity verification, you and your responsible person agree that we may rely on information obtained through the MyData Platform, video conferencing, or such other electronic methods as we may deem necessary as supporting documentation and identity verification methods for your application to open a GlobeSend Account. (d) If we determine it necessary, or if there are any other reasons that prevent you from opening a GlobeSend Account via the Internet, we may ask you to apply in person.	Taiwan Jurisdiction Schedule For GlobeSend (Non-Individual Customers) This is a Local Jurisdiction Schedule as referred to in the prevailing GlobeSend Terms and Conditions (the "GlobeSend T&C"). It will apply when DBS Bank (Taiwan) Ltd. provides you with the GlobeSend App and your GlobeSend Account. You acknowledge and confirm that when you accept the Globesend T&C and this Taiwan Jurisdiction Schedule ("Schedule"), you agree to apply for any services available on the GlobeSend App (including but not limited to applying for a GlobeSend Account) and enter into any relevant agreements or terms and conditions using electronic forms. This includes any documents, instructions, and correspondence may be presented in Electronic Records and executed using Electronic Signatures or any electronic methods permitted by the Security Control Standard, any rulings issued by competent authorities and the self-disciplined rules, templates and guidelines promulgated by the R.O.C. Bankers Association. You also agree to use the Internet for the transmission and receipt of Electronic Records and Electronic Signatures. 1. How do I Make Transactions on my GlobeSend Account? 1.1. In addition to the qualifications and requirement set forth in clause 2 of the GlobeSend T&C, you further agree that: (a) You can apply for only one GlobeSend Account with us. (b) You must be a company, organization or entity incorporated or established under the Laws, and all responsible persons and beneficial owners must be natural persons who are R.O.C. Nationals of full age. 1.2. <u>What we need from you for customer due diligence</u> (a) You are required to provide documents and information we request for us to review your application and conduct customer due diligence on you and your responsible person, senior management and beneficial owners. (b) You and your responsible person/directors, supervisors, representatives, shareholders, beneficial owners, officers and employees (the "Representatives") agree that we may apply to the Joint Credit Information Centre (the "JCIC"), Financial Information Service Corporation, the Ministry of the Interior, the Ministry of Economic Affairs, Judicial Yuan and other financial institutions, credit agencies or government authorities for information relating to you or your Representatives, such as the "Z21 National ID Card Replacement Information Enquiry Verification" and "Z22 Reporting of Case Records and Supplemental Remark Information". (c) If we determine it necessary, or if there are any other reasons that prevent you from opening a GlobeSend Account via the Internet, we may ask you to apply in person. (d) When there are any changes to your identify information or you receive a request from us, you must provide us with all necessary and requested information and documents.
2.6 Our Face-to-Face Services	2.6. Our Face-to-Face Services⁴¹ If we determine it necessary, we may require your responsible person to attend a branch in person to complete certain services or applications (including, without limitation, changes to account information, account closure, amendment of remittance instructions and remittance return applications), and present the necessary identification documents for our inspection and verification.⁴² (The following provisions apply only where the GlobeSend Account was opened through information transmission via the MyData Platform, authentication using a Citizen Digital Certificate and a Business Entity Certificate, and identity verification conducted through video conferencing.) When meeting in person to conduct any necessary GlobeSend Account services (including, without limitation, changes to account information, account closure, amendment of remittance instructions and remittance return applications), the responsible person must attend in person and present the relevant identification and supporting documents for our inspection and verification, including without limitation the identification documents of the responsible person and beneficial owner(s), and the company amendment registration card and/or approval letter for business registration issued by the competent authority. Copies of such documents shall be retained by us following verification.⁴³	2.6. Our Face-to-Face Services to You If we determine it necessary, for some services or applications, we may ask you to apply in person and present necessary identification documents for our verification. For GlobeSend Accounts, in-person branch services are limited to account closure only. In order to process an account closure request, you must present relevant identification documents for verification and we will retain a copy.
5.1 Electronic Correspondence and Signatures	5.1. Electronic Correspondence and Signatures⁴⁴ (a) In relation to clause 6.1 (Electronic Correspondence and Signatures) of the GlobeSend T&C, each reference to electronic correspondence and electronic signatures under that clause shall include reference to "Electronic Records" and "Electronic Signatures" as such terms are defined in Clause 13 below. ⁴⁵ (b) In addition to the provisions set out in clause 6.1 (Electronic Correspondence and Signatures) of the GlobeSend T&C, to the greatest extent permitted by the applicable Laws, you agree that any documents, instructions, and correspondence may be presented in Electronic Records and executed using Electronic Signatures or any electronic methods permitted by the Security Control Standard, any rulings issued by competent authorities and the self-disciplined rules, templates and guidelines promulgated by the R.O.C. Bankers Association. The Electronic Records and Electronic Signatures shall be in such form as determined by or acceptable to us in our sole discretion. For example, we may require you to generate and/or authenticate Electronic Records and/or Electronic Signatures through a designated electronic signature platform or by using a Business Entity Certificate and Citizen Digital Certificate together with video verification and information transmission through the MyData Platform.⁴⁶	5.1. Electronic Correspondence and Signatures (a) In relation to clause 6.1 (Electronic Correspondence and Signatures) of the GlobeSend T&C, each reference to electronic correspondence and electronic signatures under that clause shall include reference to "Electronic Records" and "Electronic Signatures" as such terms are defined in Clause 13 below. (b) In addition to the provisions set out in clause 6.1 of the GlobeSend T&C, to the greatest extent permitted by the applicable Laws, you agree that any documents, instructions, and correspondence may be presented in Electronic Records and executed using Electronic Signatures or any electronic methods permitted by the Security Control Standard, any rulings issued by competent authorities and the self-disciplined rules, templates and guidelines promulgated by the R.O.C. Bankers Association. The Electronic Records and Electronic Signatures shall be in such form as determined by or acceptable to us in our sole discretion, for example, we may require your Electronic Records and/or Electronic Signatures be generated and/or certified by using a specified electronic signature platform.



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5.2 Video Service Terms

Video Service Terms

- (a) We have established these Video Service Terms to govern matters relating to the use of video services (the "Video Service Terms"). By using video equipment on your own computer or mobile device and joining a video conference through software designated by us (such as Webex), you acknowledge that you have reviewed these Video Service Terms within a reasonable period of time and agree to be bound by all of their provisions, and further acknowledge and assume all responsibilities arising therefrom. You agree that we reserve the right to perform verification and determine, at its sole discretion, whether any application or request will be approved.
- (b) Use and Consent
- (i) The video service means a financial service through which you connect to the internet using video-enabled computer equipment or mobile devices (including mobile devices operating on open operating systems that permit data and software input, access and expansion, such as smartphones and tablet computers) and conduct identity verification through a video conference.
- (ii) By accepting these Video Service Terms and using the video service, you consent to us verifying your identity and the identity of your responsible person by reference to identification information provided by you or your responsible person, information maintained by us, information available through the MyData Platform, Citizen Digital Certificates, Business Entity Certificates and such other corporate information as may be required for account opening purposes, so as to ensure your usage security. You further acknowledge and agree that, where the GlobeSend App is unavailable for any reason, we may, regardless of the identity verification method originally used when opening the account, verify the identity of you and your responsible person through the video service contemplated under these Video Service Terms in order to complete GlobeSend Account-related services, including transfers and remittance transactions. If you do not agree to the foregoing identity verification methods and video services, you should not proceed to use the video service.
- (iii) To protect your rights and interests, please carefully read our Personal Data Collection, Processing, Use and International Transfer Notice. You agree that, for the purposes of carrying out transaction instructions, customer due diligence, identity verification or any other purpose deemed necessary by us, we may retain all service records, transaction records, conversations and video images by means of audio recording and/or video recording, and that all declarations and expressions of intention contained therein shall be binding upon you.
- (c) You agree to comply with the following: (i) The quality and availability of network signals and connections when using video equipment on computers or mobile devices are outside our control and responsibility. You shall be solely responsible for all transmission equipment and related costs. (ii) In the event of any dispute arising from the use of the video service (including, without limitation, malfunction of your device or incorrect device settings), our computer system records and determinations shall prevail. (iii) If you have any questions regarding the video service or its activation, please contact our Customer Service Hotline at (+886) 2-6602-0500.
- (d) Services Available: Upon successful completion of identity verification during the video service hours designated by us, you may use the video service for such other transactions and services as may be approved by us from time to time. Such transactions and services also include circumstances where the GlobeSend App is unavailable for any reason. In such circumstances, regardless of the identity verification method originally adopted when opening the account, we may verify your identity and the identity of your responsible person through the video service contemplated under these Video Service Terms in order to complete GlobeSend Account-related services, including transfers and remittance transactions. You acknowledge and understand that the availability of the above services shall be subject to their actual launch date and implementation by us, and all service applications shall remain subject to our applicable policies, procedures and approval requirements.

N/A

Appendix A Type of Digital Deposit Account and Transaction Limit

Appendix A

Type of Digital Deposit Account and Transaction Limit

Type of Digital Deposit Account	Customer	Identification Verification Procedure	Functions	Transaction Limit ¹
Type 1	Non-Individual Customer	● Face-to-face verification to verify the required documents	1. Electronic transfer instructions 2. Non-electronic transfer instructions	The daily cumulative transfer and remittance per account shall not exceed the equivalent of NT\$100,000. You may apply to us to increase the transaction limits for your NTD Deposit GlobeSend Account and Foreign Currency Deposit GlobeSend Account with each account's limit capped at a daily cumulative equivalent of NT\$3,000,000.
Type 1	Non-Individual Customer	● Information transmission via the MyData Platform, authentication using a Citizen Digital Certificate and a Business Entity Certificate, and identity verification conducted through video conferencing	1. Electronic transfer instructions 2. Non-electronic transfer instructions	The daily cumulative transfer and remittance per account shall not exceed the equivalent of NT\$100,000. You may apply to us to increase the transaction limits for your NTD Deposit GlobeSend Account and Foreign Currency Deposit GlobeSend Account with each account's limit capped at a daily cumulative equivalent of NT\$3,000,000.

Appendix A

Type of Digital Deposit Account and Transaction Limit

Type of Digital Deposit Account	Customer	Identification Verification Procedure	Functions	Transaction Limit ¹
Type 1	Non-Individual Customer	● Face-to-face verification to verify the required documents	1. Electronic transfer instructions 2. Non-electronic transfer instructions	The daily cumulative transfer and remittance per account shall not exceed the equivalent of NT\$100,000. You may apply to us to increase the transaction limits for your NTD Deposit GlobeSend Account and Foreign Currency Deposit GlobeSend Account with each account's limit capped at a daily cumulative equivalent of NT\$3,000,000.



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Appendix B
Differences
between
GlobeSend
Accounts and
Regular corporate
deposit accounts

Appendix B Differences between GlobeSend Accounts and Regular corporate deposit accounts		
Item	GlobeSend Account (Type 1)	Regular corporate deposit account
Account Application Method	Online application	In-person application
Account Holder	Non-individual (limited to sole proprietorships, partnerships, limited companies, and companies limited by shares) with a responsible person who is a natural person and an R.O.C. National of full age.	Non-individual (companies, organizations, or groups that are not natural persons) with a responsible person who is a natural person of full age.
Identity Verification Method	In-person; or information transmission via the MyData Platform, authentication using a Citizen Digital Certificate and a Business Entity Certificate, and identity verification conducted through video conferencing.	In-person
Statement Provision Method	Electronic statement	Physical or electronic statement
Available Services/Functions	Demand deposits, transfers, remittances, no withdrawal and the over-the-counter deposit services function. We may require your responsible person to attend a branch in person to complete certain services or applications (including, without limitation, changes to account information, account closure, amendment of remittance instructions and remittance return applications), and present the necessary identification documents for our inspection and verification. (The following provisions apply only where the GlobeSend Account was opened through information transmission via the MyData Platform, authentication using a Citizen Digital Certificate and a Business Entity Certificate, and identity verification conducted through video conferencing.) When meeting in person to conduct any necessary GlobeSend Account services (including, without limitation, changes to account information, account closure, amendment of remittance instructions and remittance return applications), the responsible person must attend in person and present the relevant identification and supporting documents for our inspection and verification, including without limitation the identification documents of the responsible person and beneficial owner(s), and the company amendment registration card and/or approval letter for business registration issued by the competent authority. Copies of such documents shall be retained by us following verification.	Main services can be handled online (if you have applied for IDEAL) or in person. Additionally, a regular deposit account has a withdrawal function.
Transaction Limits	Default transfer and remittance limit is NT\$100,000 per day; however, you can increase the transfer and remittance limit online to NT\$3,000,000 per day to meet your needs.	Higher transaction limits, varying based on account type and our rules.
Fees	Fee standards will be announced at our business premises or on our website.	Fee standards will be announced at our business premises or on our website.

Appendix B
Differences between GlobeSend Accounts and Regular corporate deposit accounts

Item	GlobeSend Account (Type 1)	Regular corporate deposit account
Account Application Method	Online application	In-person application
Account Holder	Non-individual (limited to sole proprietorships, partnerships, limited companies, and companies limited by shares) with a responsible person who is a natural person and an R.O.C. National of full age.	Non-individual (companies, organizations, or groups that are not natural persons) with a responsible person who is a natural person of full age.
Identity Verification Method	In-person	In-person
Statement Provision Method	Electronic statement	Physical or electronic statement
Available Services/Functions	Demand deposits, transfers, remittances, no withdrawal function. For account closure, you are required to apply in person and present the necessary identification documents for verification by us. For other in-person services, you will need to present the necessary identification documents and, after review and verification by us, open a regular corporate deposit account before proceeding.	Main services can be handled online (if you have applied for IDEAL) or in-person. Additionally, a regular deposit account has a withdrawal function.
Transaction Limits	Default transfer and remittance limit is NT\$100,000 per day; however, you can increase the transfer and remittance limit online to NT\$3,000,000 per day to meet your needs.	Higher transaction limits, varying based on account type and our rules.
Fees	Fee standards will be announced at our business premises or on our website.	Fee standards will be announced at our business premises or on our website.

Appendix C
GlobeSend
Account Standard
Tariff

Appendix C DBS Bank (Taiwan) Ltd (DBU) GlobeSend Account* Standard Tariff Effective Date: 2026/07/27				
Service Item			Service Charge	
Local Currency Remittance Services	Outward Remittance	Domestic Payment - Commission	Per transaction up to TWD 2,000,000 (inclusive): TWD 17 Per transaction over TWD 2,000,000 up to TWD 3,000,000 (inclusive): TWD 27	
		Outward remittance (involving FX conversion to the designated remittance currency) and debiting from a (TWD) or (USD) account and remittance to a designated destination country.**	Remittance Commission	Zero Fee
Foreign Currency Remittance Services	Outward Remittance	Outward remittance from a foreign currency account (involving FX)	Agent Bank Fee	Zero Fee
			Remittance Commission	Zero Fee
			Agent Bank Fee	Subject to the agent bank's fee schedule.
			Remittance Commission	TWD 300 per transaction
	Inward Remittance	Outward remittance from a foreign currency account without involving currency exchange (general outward remittance).	Agent Bank Fee	Subject to the agent bank's fee schedule.
		Inward Remittance	Remittance-Commission	Zero Fee
Intrabank Transfer Services	Transfer within DBS Bank (Taiwan)		Transfer commission	Zero Fee
Account Maintenance		Account Maintenance Fee		Zero Fee

**"GlobeSend Account" refers to a digital deposit account opened or set up by a customer through the GlobeSend App at DBS Bank (Taiwan) Ltd

**a zero handling fee will be applied when the following conditions are met: the transaction must be debited from a TWD/USD account, simultaneously involving foreign exchange conversion to one of the 17 designated currencies, and the outward remittance currency must be equivalent to the local legal tender. A handling fee will still be charged for transactions not involving foreign exchange conversion. Our bank reserves the right to amend, cancel, suspend, or terminate the promotion at any time, and holds the final right of interpretation and decision for this promotion.

Note 1: The Bank's latest announcement shall prevail if there is any revision, addition and/or deletion on any service fee charge item, and all other service fee charges will remain unchanged.

Note 2: In case of any discrepancy between the Chinese and English versions of the Standard Tariff, the Chinese version shall prevail.

Appendix C DBS Bank (Taiwan) Ltd (DBU) GlobeSend Account* Standard Tariff Effective Date: 2025/08/16				
Service Item			Service Charge	
Local Currency Remittance Services	Outward Remittance	Domestic Payment - Commission	Per transaction up to TWD 2,000,000 (inclusive): TWD 17 Per transaction over TWD 2,000,000 up to TWD 3,000,000 (inclusive): TWD 27	
		Outward remittance (involving FX conversion to the designated remittance currency) and debiting from a (TWD) or (USD) account and remittance to a designated destination country.**	Remittance Commission	Zero Fee
Foreign Currency Remittance Services	Outward Remittance	Outward remittance from a foreign currency account (involving FX)	Remittance Commission	Zero Fee
			Agent Bank Fee	Subject to the agent bank's fee schedule.
			Remittance Commission	TWD 300 per transaction
			Agent Bank Fee	Subject to the agent bank's fee schedule.
	Inward Remittance	Outward remittance from a foreign currency account without involving currency exchange (general outward remittance).	Remittance-Commission	Zero Fee
		Inward Remittance	Transfer commission	Zero Fee
Intrabank Transfer Services	Transfer within DBS Bank (Taiwan)		Transfer commission	Zero Fee
Account Maintenance		Account Maintenance Fee		Zero Fee

**"GlobeSend Account" refers to a digital deposit account opened or set up by a customer through the GlobeSend App at DBS Bank (Taiwan) Ltd

**a zero handling fee will be applied when the following conditions are met: the transaction must be debited from a TWD/USD account, simultaneously involving foreign exchange conversion to one of the 15 designated currencies, and the outward remittance currency must be equivalent to the local legal tender. A handling fee will still be charged for transactions not involving foreign exchange conversion. Our bank reserves the right to amend, cancel, suspend, or terminate the promotion at any time, and holds the final right of interpretation and decision for this promotion.

Note 1: The Bank's latest announcement shall prevail if there is any revision, addition and/or deletion on any service fee charge item, and all other service fee charges will remain unchanged.

Note 2: In case of any discrepancy between the Chinese and English versions of the Standard Tariff, the Chinese version shall prevail.



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DBS Bank (Taiwan) Ltd
Date of Announcement: 2026/07/20
Effective Date: 2026/07/27