

DBS IDEAL

DBS IDEAL APPLICATION and MAINTENANCE FORM (FOR SUBMISSION TO THE BANK)

Company Name\*

Organisation ID\*

FOR BANK USE ONLY

CIF ID:

Please complete this form in BLOCK LETTERS and underline numbers.

\*Mandatory Fields

3

Services and User Roles (Required for New IDEAL Customer)

Tick where applicable

☒

- Remarks:
1. **\*\*\*** is mandatory fields for all users.  
**\*\*\*\*** field (ID/Passport NO., Nationality, Date of Birth, and Address) are mandatory fields for Transaction Authoriser and Customer Self Administrator.

2. All the information in English has to be capitalized. All the numbers have to be underlined (e.g. USER 10).

3. As part of our enhanced security process, identity verification, first time login, reset PIN and etc. we require you to provide us with a valid mobile number & email address and confirm they can receive related information safely.

4. User default token mode is Digital Token. To use Digital Token, please provide correct user's email address and mobile number for receiving messages. If a Physical Token is also required (For Physical Token fee, please refer to the Pricing Guide in the DBS Taiwan official website), kindly indicate the requirement in below respective user's "Special Request". Users who do not provide a mobile phone number are required to apply for a physical token.

5. To add more users, please print this page and seal with indenting stamp.

☐ Add

OR

☐ Supersede

OR

☐ Remove

Name(as in ID/Passport)\*

Preferred IDEAL User ID\*  
(6-20 alphanumeric characters, ie. A-Z, 0-9)

Date of Birth(DD/MM/YYYY)(Mandatory for authoriser)\*\*

Email\*

Residential Address(Mandatory for authoriser)\*\*

ID/Passport NO.(Mandatory for authoriser)\*

Nationality(Mandatory for authoriser)\*\*

Contact No.

Mobile No.\*

☐ Add

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☐ Remove

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Service(s) & Role(s) (Please refer to "Services and User Roles" on p.1 section C)

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Transaction

Remarks: For the first time user applies Payment or Payroll payment service, ACH and eACH payment together with FX online function will be enabled by default for applying Payment/ACH will be enabled by default for applying Payroll. The default value of Biller Service ID will be (401) (定期存款) and (405) (定期存款) for applying Payment and (101) (定期存款) for applying Payroll. If you need other Biller Service IDs, please fill in <ACH/eACH Application> form as appendix. To disable the defaulted ACH and eACH payment function, or FX online function, please indicate it in the column of special needs.

Service(s)	Role(s)	Transaction Maker	Transaction Authoriser
			Please indicate authoriser group for this user: (e.g. A, B, C, D, or E, if applicable to Authorisation Policy, this part should correspond to Chapter 5-8)
Payment			Authoriser group
Payroll			
Bulk Collection - ACH			
Trade Finance			
Supply Chain Finance			
Account Receivable Purchase			
Loan Services			
Mutual Fund and Offshore Bond Transaction			Remarks: The above Authoriser group is not applicable to Loan services and Mutual Fund and Offshore Bond Transaction. Please specify the authorisation level in Chapter6 respectively.

Remarks: The availability of services and products provided by the Bank shall be subject to actual service items and contents offered by the Bank upon application. The Bank reserves all rights to amend or change the service items and contents at any time.

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Enquiry

Account (including Loan Services, Investment)

Trade Finance

Account Receivable Purchase

Supply Chain Finance

Treasury Confirmations and Valuation Reports

Other Roles or Services

Customer Self Administrator\*

File Service\*\*

FX Online

Single Control Mechanism\*\*\*

\*Administrator(s) will have the ability to add or remove a Transaction maker and authoriser, modify any user access to accounts and services, unlock Security Device, manage company authorisation policy, and more as listed in Section C - Service Types & User Roles. \*\*File Service will be automatically activated for Users who apply for Payroll service. \*\*\*The Applicant may designate individual IDEAL User to apply the Single Control Mechanism for cash management, Loan Services, and Mutual Fund and Offshore Bond Transaction Services (excluding Trade Finance). For Trade Finance, the Single Control Mechanism can only be applied by company (i.e., all users of the company are subject to the Single Control Mechanism simultaneously).

Access to which Account(s)?

Account listed in Chapter 2

Designated Accounts Listed Below:

Other Special Requirement

Enquiry

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Trade Finance

Account Receivable Purchase

Supply Chain Finance

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