



親愛的客戶您好：

本行致力於提升數位化體驗，為提供更便捷的對帳單下載服務，並完善對帳單的內容編排，本行將於 113 年 07 月^(註)起改版本行綜合對帳單，邀請您一同認識新版對帳單。

(註：原預計於 6 月改版，惟因作業流程故需延後至 7 月上線，造成您的不便，敬請見諒)

新版對帳單特色：

1. 優化版面配置：清晰的欄位分隔，閱覽體驗再提升。
2. 簡化交易明細：讓您一目瞭然當月的帳務資訊，對帳效率再提升。
3. 新增 IDEAL (*) 自助服務功能：除每月 Email 接收對帳單，您更可隨時隨地於 IDEAL 下載，亦可透過 IDEAL 進行電子對帳單密碼的維護，一站式服務，節能減碳好簡單。

* IDEAL 為星展企業網路銀行，若您尚未成為 IDEAL 用戶，請於[常用文件表單](#)下載申請書。

	現行對帳單	新版對帳單
自行下載管道	無	隨時可於 IDEAL 下載
更改密碼 (僅限 IDEAL 用戶)	企業客戶電子對帳單網頁	隨時可於 IDEAL 修改 (路徑：IDEAL → 對帳單警示與通知 → 修改密碼)

詳細操作說明敬請詳閱[對帳單操作手冊](#) (點擊連結)。

【請注意】：新版對帳單需以電子郵件內之預設密碼開啟，請留意您該月收到標題開頭為【星展銀行企業客戶電子對帳單通知函】的電子郵件內容。

我們感謝您對星展銀行的信任，若您對本行服務或產品有任何疑問，請隨時聯繫本行客戶關係經理或致電星展銀行企業一線通。

星展企業一線通客服專線: +886 2 6606 0302 (週一至週五(不含國定假日) 8:30 am 至 6:30 pm)

星展 (台灣) 商業銀行股份有限公司



Dear Valued Customer,

We hope this message finds you well. As part of our ongoing commitment to enhance digital experiences, we are pleased to announce that our DBS Corporate Customer e-Statement will be upgraded since this July* of the year 2024. These updates provide you with more convenient online e-statement services and refine the layout of your account statements. Kindly be invited to learn more about the features of our new statement below.

(*The launch of the DBS Corporate Customer e-Statement has been postponed from June to July due to our operational requirements. Sorry for the inconvenience caused.)

Key Features of the Updated Statement:

- Enhanced Layout Design:** Clearer section divisions for an improved reading experience.
- Simplified Transaction Details:** Instant clarity on your monthly financial information to streamline reconciliation.
- Introduction of IDEAL (*) Self-Service Functions:** In addition to receiving monthly statements via email, you can now download the statements anytime, anywhere through IDEAL. Furthermore, IDEAL provides a new function of password maintenance service for Statement and offers a one-stop solution, both are energy-efficient and environmentally friendly.

(*) **IDEAL** stands for the DBS Electronic Banking Services. If you have not yet registered for IDEAL, please download the application form [DBS website - Forms](#) to enjoy comprehensive service.

Comparison between Current and Updated Statements:

	Current version	Improved version
Self-Download Channel	None	Available for download via IDEAL anytime!
Password Change (For IDEAL users only)	Need to update on another IBG eStatement website	Update password via IDEAL anytime! (Path: IDEAL -> Statement Alerts and Notifications -> Change Password)

For detailed instructions, please refer to the [statement operation manual](#).

[Important Note]: For the first access to the updated e-statement, please use the default password as provided in the email. Kindly refer to the email titled "DBS Corporate Customer e-Statement" received in that month for further instructions.

We sincerely appreciate your trust in DBS Bank (Taiwan) Ltd.. Should you have any inquiries regarding our services or products, please do not hesitate to contact your relationship manager or call our dedicated DBS BusinessCare Hotline.

DBS BusinessCare Hotline: **+886 2 6606 0302** (Monday to Friday (exclude Public Holiday), 8:30am to 6:30pm).

DBS Bank (Taiwan) Ltd.