DBS IDEAL

DBS IDEAL APPLICATION and MAINTENANCE FORM (FOR SUBMISSION TO THE BANK)

Company Name* _____

Organisation ID* _____

3 Services and User Roles (Required for New IDEAL Customer)

Tick where applicable ✓

Remarks:
1. "*****" is mandatory fields for all users.
   "******" field (ID/Passport NO., Nationality, Date of Birth, and Address) are mandatory fields for Transaction Authoriser and Customer Self Administrator. Besides, If user applies Corporate Debit Card service, ID/Passport NO. is mandatory filed as well.
2. All the information in English has to be capitalized. All the numbers have to be underlined (e.g. USER 10).
3. As part of our enhanced security process, identity verification, first time login, reset PIN and etc. we require you to provide us with a valid mobile number & email address and confirm they can receive related information safely.
4. User default token mode is Digital Token. To use Digital Token, please provide correct user's email address and mobile number for receiving messages. If a Physical Token is also required (For Physical Token fee, please refer to the Pricing Guide in the DBS Taiwan official website), kindly indicate the requirement in below respective user's "Special Request". Users who do not provide a mobile phone number are required to apply for a physical token.
5. To add more users, please print this page and seal with indenting stamp.

User 1

☐ Add **OR** ☐ Supersede **OR** ☐ Remove

Name(as in ID/Passport)* _____

ID/Passport NO.(Mandatory for authoriser)* _____

Preferred IDEAL User ID* (6-20 alphanumeric characters, ie. A-Z, 0-9) _____

Nationality(Mandatory for authoriser)** _____

Date of Birth(DD/MM/YYYY)(Mandatory for authoriser)** _____

Contact No. _____

Email* _____

Mobile No.* _____

Residential Address(Mandatory for authoriser)** _____

Service(s) & Role(s) (Please refer to "Services and User Roles" on p.1 section C)

Transaction Remarks: For the first time user applies Payment or Payroll payment service, ACH and eACH payment together with FX online function will be enabled by default for applying Payment;ACH will be enabled by default for applying Payroll. The default value of Biller Service ID will be [401零售轉帳] and [405貨款] for applying Payment and [101薪資] for applying Payroll. If you need other Biller Service IDs, please fill in <ACH/eACH Application> form as appendix. To disable the defaulted ACH and eACH payment function, or FX online function, please indicate it in the column of special needs.

Service(s) / Role(s)	Transaction Maker	Transaction Authoriser — Please indicate authoriser group for this user: (e.g. A, B, C, D, or E, if applicable to Authorisation Policy, this part should correspond to Chapter 5~8)
Payment		Authoriser group
Payroll		
Bulk Collection - ACH		
Trade Finance		
Supply Chain Finance		
Account Receivable Purchase		
Loan Services		Remarks: The above Authoriser group is not applicable to Loan services and Mutual Fund and Offshore Bond Transaction. Please specify the authorisation level in Chapter6 respectively.
Mutual Fund and Offshore Bond Transaction		

Remarks: The availability of services and products provided by the Bank shall be subject to actual service items and contents offered by the Bank upon application. The Bank reserves all rights to amend or change the service items and contents at any time.

Enquiry

Account (including Loan Services, Investment)	
Trade Finance	
Account Receivable Purchase	
Supply Chain Finance	
Treasury Confirmations and Valuation Reports	

Other Roles or Services

Customer Self Administrator*	
File Service**	
FX Online	
Single Control Mechanism***	
Corporate Debit Card	

*Administrator(s) will have the ability to add or remove a Transaction maker and authoriser, modify any user access to accounts and services, unlock Security Device, manage company authorisation policy, and more as listed in Section C - Service Types & User Roles. **File Service will be automatically activated for Users who apply for Payroll service. ***The Applicant may designate individual IDEAL User to apply the Single Control Mechanism for cash management, Loan Services, and Mutual Fund and Offshore Bond Transaction Services (excluding Trade Finance). For Trade Finance, the Single Control Mechanism can only be applied by company (i.e., all users of the company are subject to the Single Control Mechanism simultaneously).

Access to which Account(s)?

Account listed in Chapter 2 _____ **OR**

Designated Accounts Listed Below:

Other Special Requirement

User 2

☐ Add **OR** ☐ Supersede **OR** ☐ Remove

Name(as in ID/Passport)* _____

ID/Passport NO.(Mandatory for authoriser)* _____

Preferred IDEAL User ID* (6-20 alphanumeric characters, ie. A-Z, 0-9) _____

Nationality(Mandatory for authoriser)** _____

Date of Birth(DD/MM/YYYY)(Mandatory for authoriser)** _____

Contact No. _____

Email* _____

Mobile No.* _____

Residential Address(Mandatory for authoriser)** _____

Service(s) & Role(s) (Please refer to "Services and User Roles" on p.1 section C)

Transaction Remarks: For the first time user applies Payment or Payroll payment service, ACH and eACH payment together with FX online function will be enabled by default for applying Payment;ACH will be enabled by default for applying Payroll. The default value of Biller Service ID will be [401零售轉帳] and [405貨款] for applying Payment and [101薪資] for applying Payroll. If you need other Biller Service IDs, please fill in <ACH/eACH Application> form as appendix. To disable the defaulted ACH and eACH payment function, or FX online function, please indicate it in the column of special needs.

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Payroll		
Bulk Collection - ACH		
Trade Finance		
Supply Chain Finance		
Account Receivable Purchase		
Loan Services		Remarks: The above Authoriser group is not applicable to Loan services and Mutual Fund and Offshore Bond Transaction. Please specify the authorisation level in Chapter6 respectively.
Mutual Fund and Offshore Bond Transaction		

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Access to which Account(s)?

Account listed in Chapter 2 _____ **OR**

Designated Accounts Listed Below:

Other Special Requirement

By signing this form, I/We hereby confirm that I/We have received, read, understood and agreed to the section of "Declaration, Agreement and Authorised Signatories Requirement" of this Application and Maintenance Form, and I/We agree to abide and be bound by the terms and conditions.

Company Seals registered with MOEA: (DBU) or Authorized Signature (OBU)

Date :